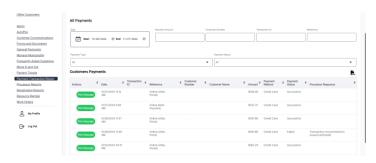
How to print receipts in the Citizen Access Center – Municipality Portal

This page shows a report of payment transactions that have been made in the Citizen Action Center. These transactions include all forms of payment made by utility customers and citizens.

- 1. First, log in to your Municipality Portal.
- 2. On the left side menu, click on the "Payment Transaction Report."
- 3. From here, you can see a list of transactions. There is a selection criteria area which includes a date range and six fields that can be used to query specific transactions.



- 4. Once you have found the successful transaction you wanted, click the green "Print Receipt" button. The receipt pops up and has multiple ways to print out or save the receipt.
- 5. All the records listed can be downloaded using the CSV button on the right side of the screen.

