



A/R Past Due Reports

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A/R Past Due Reports



Table of Contents

A/R Past Due Reports	3
Report Type	4
As of Date	4
Min. Past Due Amount	4
# of Days Past Due.....	4
Change Labels.....	5
Print the Report	5
To View Report.....	5
To Close the Print Preview	5
To Save the Report.....	6
Email the Report	6
Export the Report.....	7
Exit.....	7
Detail & Summary Report by Customer.....	8

A/R Past Due Reports

The **A/R Past Due Reports** option will allow you to generate various reports based upon report type and flag settings that will give your different views of the customers that have past due balances.

To access the **A/R Past Due Reports**, you can do the following:

1. Select **Report** from the Menu Toolbar
2. Select **Accounts Receivable** from the drop down menu
3. Select **A/R Past Due Reports** from the sub menu

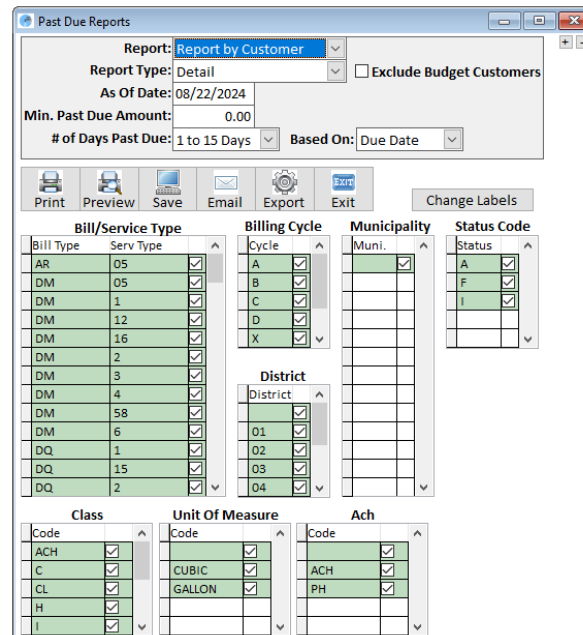


You can also enter the A/R Past Due Report by selecting the **Past Due Icon** from the Landing Page.



Past Due

When the **Past Due Reports** window is displayed, you will be able to select various report types and set the flags in the lower portion of the report window to view specific information as it is related to the customer's who have a past due balance.



Past Due Reports

Report: **Report by Customer** ☐ Exclude Budget Customers

Report Type: **Detail**

As Of Date: **08/22/2024**

Min. Past Due Amount: **0.00**

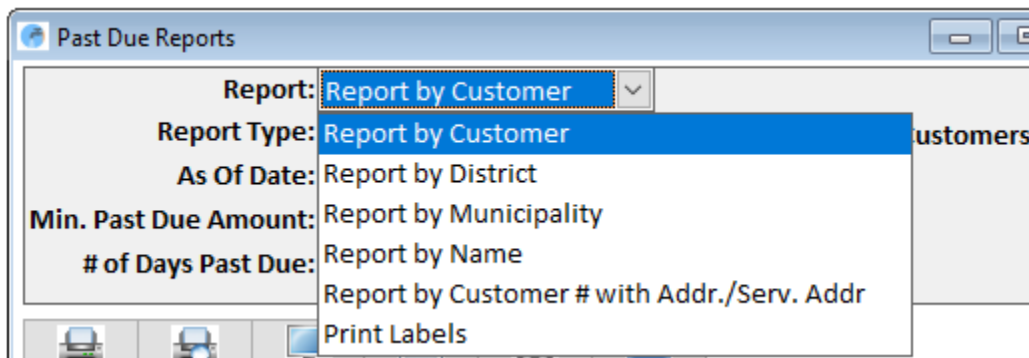
of Days Past Due: **1 to 15 Days** Based On: **Due Date**

Print Preview Save Email Export Exit Change Labels

Bill/Service Type		Billing Cycle	Municipality	Status Code
Bill Type	Serv Type	Cycle	Muni.	Status
AR	05	A		A
DM	05	B		F
DM	1	C		I
DM	12	D		
DM	16	X		
DM	2			
DM	3			
DM	4			
DM	58			
DM	6			
DQ	1			
DQ	15			
DQ	2			

District

District	Class	Unit Of Measure	Ach
	Code	Code	Code
	ACH	CUBIC	ACH
	C	GALLON	PH
	CL		
	H		
	I		



You will be able to select different reports by clicking on the down arrow after the **Report Display Name**. These reports can also be refined by selecting a **Report Type**, **Customer Type**, and a **Date**.

Report Type

The **Report Type** will allow you to view or print the reports in either **Detail** format, **Summary** format or both **Detail & Summary**.

As of Date

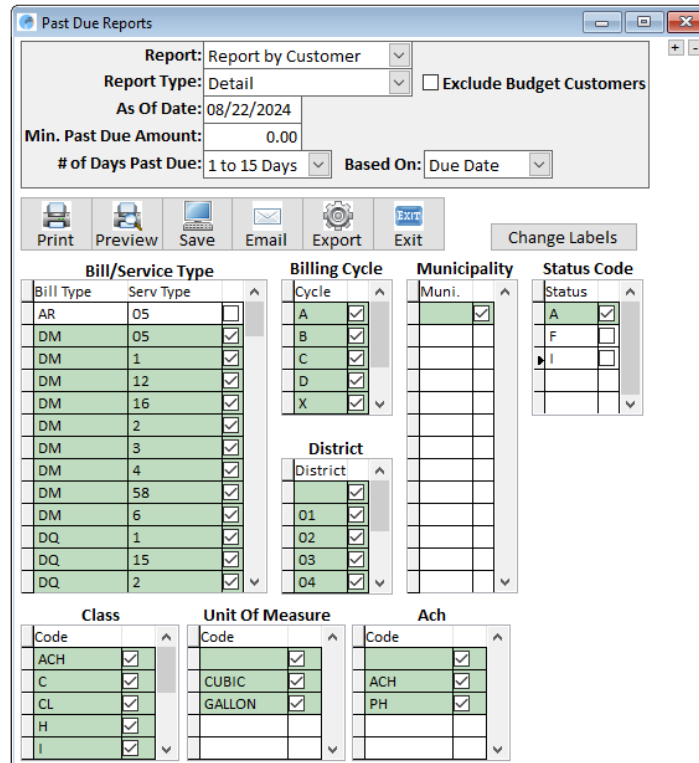
The **As of Date** will allow you to enter a specific date in order to view the Accounts Receivable information.

Min. Past Due Amount

If you would like to view accounts with a specific past due amount, you can enter the amount into the Minimum Past Due Amount field.

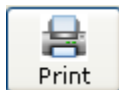
of Days Past Due

To view or print a past due report with customers who have a past due amount in a certain aging category, you would be able to enter the number of days for that aging period, such as 30, 60, etc.



Change Labels

If you would like to print labels for the customers who are past due, you can check the Past Due Labels checkbox and labels will be printed with the report. The **Ellipse** button will allow you to maintain the label program that is used when labels are printed.



Print the Report

To print the report, you will need to click on the **Print** button.

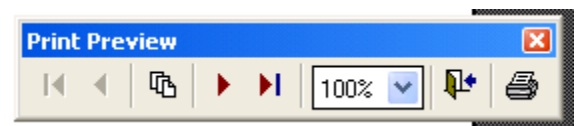


To View Report

You can click on the **Preview** button. If you want to print a report, return to the **Customer Report** window and uncheck the **Print Preview** check box. Click on the **OK** button and the printer window will be displayed from which to print the report.

To Close the Print Preview

To close the **Print Preview Window**, you can either click on the **Escape** key on your keyboard or click on the **Back** icon on the **Print Preview Toolbar**.

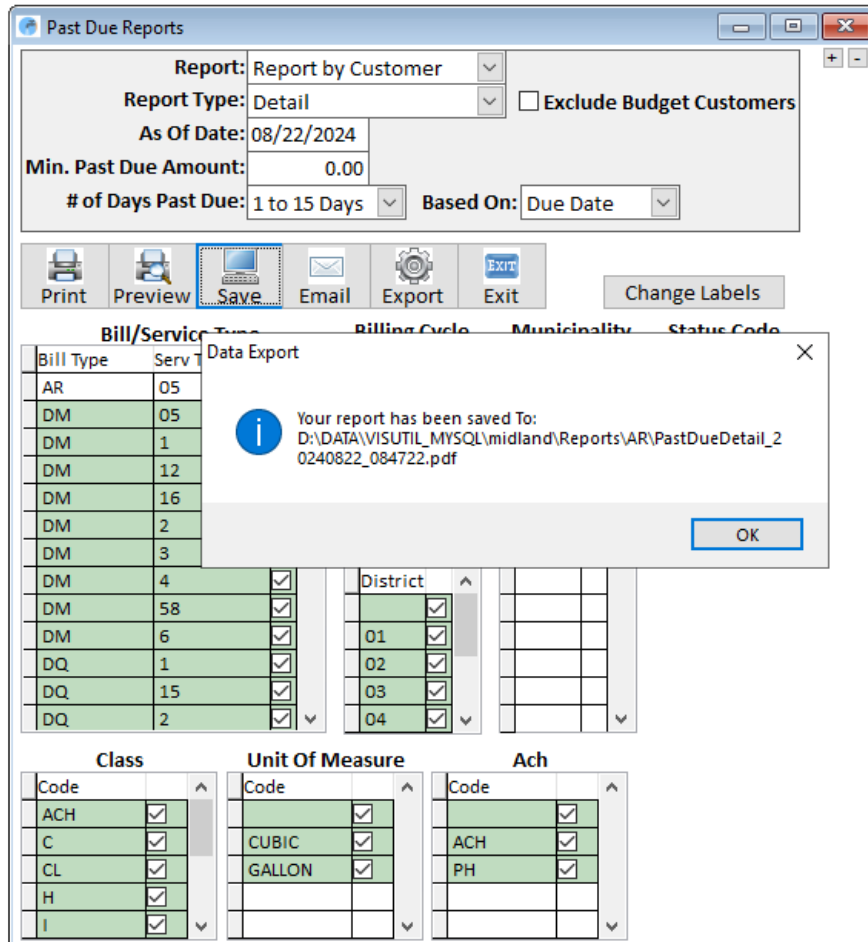


Back Icon



To Save the Report

You will be able to save the report by clicking on the **Save** button. A **Create PDF Report** message window will be displayed indicating where the report was saved and the name of the report. You should write this information down so that you can locate the report using Windows Explorer.



The screenshot shows the 'Past Due Reports' window with the following settings:

- Report: Report by Customer
- Report Type: Detail
- As Of Date: 08/22/2024
- Min. Past Due Amount: 0.00
- # of Days Past Due: 1 to 15 Days
- Based On: Due Date

The window includes buttons for Print, Preview, Save, Email, Export, and Exit. A 'Change Labels' button is also present.

A confirmation message is displayed: "Your report has been saved To: D:\DATA\VISUTIL_MYSQL\midland\Reports\AR\PastDueDetail_2 0240822_084722.pdf".

The window also displays a table of Bill/Service data and a table of Class, Unit Of Measure, and Ach data.

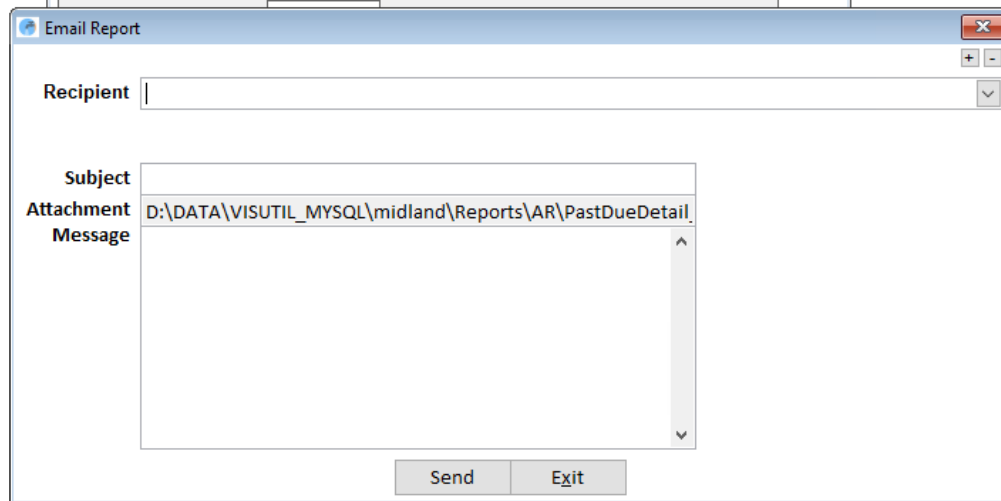
Bill Type	Service	Class	Unit Of Measure	Ach
AR	05	ACH		
DM	05	C	CUBIC	ACH
DM	1	CL	GALLON	PH
DM	12	H		
DM	16	I		
DM	2			
DM	3			
DM	4			
DM	58			
DM	6			
DQ	1			
DQ	15			
DQ	2			



Email the Report

You will be able to email the report by clicking the on the **Email** button. Prior to emailing the report, you will need an email account. Please call Diversified Technology to set up this email account. Then you will need to enter the recipients into the **Email Address Maintenance** option.

When the Email button is clicked, the **Email Report** window will be displayed. You will be able to select the **Recipient**, add a **Subject** and **Message**, then email will be sent along with the report when the **Send** button is clicked.

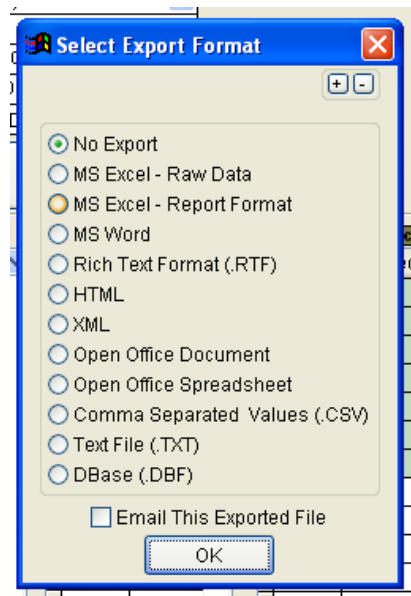


The **Email Report** window is a standard Windows-style dialog box. It contains three main input fields: a **Recipient** text box, a **Subject** text box, and a larger **Attachment Message** text area. The **Attachment Message** field contains the text: `D:\DATA\VISUTIL_MYSQL\midland\Reports\AR\PastDueDetail`. At the bottom of the window are two buttons: **Send** and **Exit**.



Export the Report

You will be able to export the report to various formats for sharing with other members of your staff or management. The **Select Export Format** window will be displayed. You will be able to select a format type and then click on the **Ok** button. As well, you can click on the **Email This Exported File** check box and you will be able to email this exported report as needed.



The **Select Export Format** window is a dialog box with a list of radio buttons for selecting an export format. The options are: **No Export** (selected), **MS Excel - Raw Data**, **MS Excel - Report Format**, **MS Word**, **Rich Text Format (.RTF)**, **HTML**, **XML**, **Open Office Document**, **Open Office Spreadsheet**, **Comma Separated Values (.CSV)**, **Text File (.TXT)**, and **DBase (.DBF)**. Below the list is a checkbox labeled **Email This Exported File**. At the bottom is an **OK** button.



Exit

You can return the VUB desktop by clicking on the **Exit** button.

